KRIDZIL SHAREHOLDER NEWSLETTER JULY 2017

Dear Kridzil Shareholder

It seems as though time flies by faster and faster as the years go by. Weren't we just celebrating the Festive Season and making New Year's resolutions? Yet here we are with Valentine's Day, the RCI OSCAS Awards Ceremony, Easter, Mother's Day and a whole range of other special days marked off of our calendars. It's proven to be a very fruitful year for Kridzil and we are excited to share the latest and greatest news from the Resort with you. So without further ado...

CREATING THE ENVIRONMENT FOR EVERLASTING HOLIDAY MEMORIES

KRIDZIL





Your Managing Agent, VRS, is a member of Uni-Vision and as such, embraces the Vision of "Creating the Environment for Everlasting Holiday Memories" unequivocally. That's why your Kridzil Team is all about creating an environment where you and your family can make unforgettable memories and we aim to do that through on-going hard work and dedication and continually challenging ourselves to create and innovate.

Speaking of the hard work and dedication of our staff –

Kridzil did extremely well at this year's HOSPITALITY Annual

RCI OSCAS Awards Ceremony

Well for one – we have been upgraded! Yes that's right, Kridzil has been upgraded from Standard Resort Grading to Hospitality Grading, which is an amazing feat! In addition, against hundreds of other Resorts, Kridzil placed in the best five, in the Top Resort Maintenance category. These are amazing achievements and really speak to the level of investment, commitment and passion our team has for Kridzil. We are pleased with both the On-site and Off-site Kridzil Team's dedication. Watch this space – the sky is the limit!



Tell us why you love Kridzil!

| What are the best things about the Resort? | What do you love the most?

Tell us your Kridzil story and you could be featured in the December and future newsletters.

Email us your stories and/or pictures to yourResortstory@oaks.co.za







We understand that a trip to Kridzil isn't just another holiday.

It's so much more than that. It is the opportunity to spend that quality time with loved ones you've been meaning to. It's your chance to kick up your feet and have fun; and relax and escape the everyday stresses and busyness. It's a very special time for you and your family. It is for this reason that we look into improving your home-away-from home year-after-year and do all we possibly can to ensure that Kridzil is the place where your heart lies.

With this top of mind, let's get into what we have accomplished during the first half of the year.

First-off, last year we initiated that with check-in you receive an envelope full of discounts; we are continuing the tradition and keep working on getting even more coupons for you to use when you visit us. So whether it is a little discount at the local butchery, restaurants, health spas; for deep sea fishing and scuba diving; or scenic barge tours at the Umtamvuna River – we will try and make your trip a little more affordable and fun!

Staying with check-in...

If you have already visited us this year, you will know that during check-in you also get to "pop-a-balloon" to win a spot prize. Guests love this initiative! For those of you that are still looking forward to your stay with us – we are excited for you to try your luck. Who knows what you may win!

Once you have been successfully checked-in and thoroughly welcomed home and while we personally escort you to your room; you may spot a few changes to the garden, your home-away-home unit and the Resort in general. You will notice that we have continued to add to the beautiful garden – we've replanted shrubs and planted even more flowers! Now as you lay eyes on Kridzil's quaint garden, you will see the beautiful pops of colour, smell the sweet fragrance of the flowers and witness a whole range of butterflies flitting around. To ensure our garden remains magnificent and in good addition, we have installed a JoJo tank at the communal braai area. The tank has been rigged to collect underground seepage and this water is used to irrigate the garden. So no matter what – our garden will remain well-watered and looking great.





From the gardens to the units...



B Block's exterior and all the units in B Block's patios are progressively being repainted. We have selected a completely different colour and it's looking great. On the other hand, all of A Block's patios have been successfully repainted and look super. We are also still progressively repainting A Block's exterior. We will keep you posted on the latest developments in these areas.

Do you remember that we replaced all crockery and cutlery at B block last year?

Well, we have now started to systematically replace all cutlery and crockery at A Block, But don't fret, as always, we will keep you updated on the progress of this project. Furthermore, both A and B Block kitchens now sport brand new, stainless steel drying racks, which have replaced the worn plastic ones. We have also replaced the plastic waste bins in all the bathrooms and toilets, with new stainless steel peddle bins.

Kridzil aims to ensure you only have the best stay at your home-away-from-home. So we will continue to, where possible and where applicable, identify areas we can add to or improve. In the end, what matters most is putting smiles on your, our most cherished shareholders' faces. Speaking of smiles - a new initiative that we have introduced at Kridzil, for when the weather is nice and mild, is having a scuba demonstration for our quests. And the quests that have already participated were left smiling from ear-to-ear. Have you ever wanted to know how to scuba dive but never had the opportunity to try? Well, we now get in a qualified scuba instructor to do a demo in the Kridzil pool for any guests willing and interested. Once the participants have gone through the session

they receive a certificate. Enquire at Reception for more information!

In addition, besides always wanting to put smiles on your faces, Kridzil always tries to put smiles on the greater South African community's faces. We constantly think of ways to support African Blessings, a Non Profit Company and a Public Benefit Organisation on a mission to uplift, educate and empower communities of South Africa. Their focus areas include an Early Learning Centre, sustainable community Food Gardens, Community Critter Care, Environmental Conversation, and an Equine Rescue Centre. So whether we sell boerewors rolls to quests or hold raffles, for example for boogie boards, at Kridzil - we do so to raise and donate funds to this charity. Thank you for assisting Kridzil to bring smiles to the broader community's faces - through your on-going support we can really make a difference.



We see you as part of our family and as such, don't mind sharing our secret family recipes with you! Here is one of our favourites and something you can quickly make for the family to enjoy this winter. Let the yummy times roll!

What Do You Need To Make This Yumminess:

- 1 cup of all-purpose flour
- 1/2 cup of brown sugar; and
- 1/3 cup of salted butter

- 1/4 cup of salted butter; and

- 1/4 cup of brown sugar
- 1/2 cup of chocolate chips (or chopped chocolate bits)

How Do You Make This Yumminess:

- 1. Pre-heat the oven to 180°C. Spray a 20 x 20 cm (8 x 8 inch) ovenproof dish (preferably glass), with non-stick spray.
- 2. In a mixing bowl, add the flour, ½ cup of brown sugar and ¼ cup of butter. Use two forks to combine until the mixture becomes crumbly. Then press the crumbly mix into the ovenproof pan.
- 3. Over medium heat, melt 1/3 cup of butter in a small saucepan. Add the $\frac{1}{2}$ cup of brown sugar to the melted butter and stir. Bring the mixture to a boil and boil for about a minute. Remove from the heat and pour over crumb crust. Place in oven and bake for 15 minutes (not too much or you'll make toffee bars!).

Remove from oven. Sprinkle chocolate chips on top of caramel and swirl gently with a sosatie stick or thin knife. Once cooled completely – cut into bars and enjoy!

KRIDZIL'S SECRET CHOC-**CARAMEL SQUARE** RECIPE





Checking-In Procedures: in the interest of safety, security and ensuring that only confirmed guests are allowed access to the Resort, you will be required to produce both the Reservation Confirmation / Guest Certificate and your ID, and also to complete the Indemnity Form when checking into the Resort.

Guest Certificates: in the event that you are allowing a guest to occupy your timeshare week, the guest must be in possession of a valid Guest Certificate which is obtainable from Head Office prior to the guest's arrival.

Levy Payments: levies must be paid in terms of the Use Agreement and no occupation or usage of any form is allowable until the levies have been paid. This applies to usage, spacebanking, renting etc. of the timeshare week.

Spacebanking and Rentals: please note that a request for spacebanking or rental, must be submitted to Property Admin a minimum of five months prior to the occupation date, to enable us to process them.

Please contact Property Admin at: propertyadmin@oaks.co.za.

Communication: to enable us to communicate effectively, please ensure that you keep us updated regarding your current contact details, and most importantly, your email address.

Occupation Dates: please note that Resort Calendars are linked to school holidays, and it is therefore vital that you check the annual calendar to ensure that you occupy the correct week.

Please refer to the 2018 calendar available on the following link: www.kridzil.co.za/docs/KridzilWoonstelleCalendar2018.pdf



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Instead of saying goodbye at the end of this newsletter, we say "see you soon"! We are certain the second half of the year is going to be just as exciting as the first... maybe even more. May the rest of your year be a blessing, may you make everlasting memories, hang in there and remember the quote: "Make up your mind that no matter what comes your way, no matter how difficult, no matter how unfair, you will do more than simply survive. You will thrive and enjoy your life—no matter what..."

Warm regards

Marjorie Forssman VRS Managing Director



